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May 28, 2008

James D. Edwards, D.C.  
Austin Chiropractic Center, P.C.  
6800 Westgate Blvd.; Suite 117  
Austin, Texas 78745

Dear Dr. Edwards:

I want to thank you for your excellent work on our recent chiropractic malpractice case. From the start to the brink of trial when our case settled, it was a delight to work with you. Your objective evaluation of the case, written report and deposition testimony were not only critical to a fair resolution of this difficult case, but they also helped me understand the technical issues so I could better address the defenses and confront the defendant's experts.

I felt throughout this case that you were genuinely interested in my client and our case, rather than observing this as merely a business opportunity for your practice. Your fees were reasonable and I believe you were sensitive to handling your time efficiently.

The overriding evaluation I would provide of your role in this case was the direct and firm way you testified at your deposition. You hit the right expert "tone" of being confident in your opinions while coming across in an open and objective manner. You were not flustered by any of the questioning, even when you were presented with unfamiliar documentation from the defendant's attorney. I am sure without the quality of your work, we would not have obtained a favorable settlement and would have been forced to trial with an uncertain outcome. I would recommend your professional expert services to any attorney or client – either plaintiff or defendant – who is interested in an honest, objective and persuasive evaluation of his or her claims.

Finally, on a personal level, I really enjoyed working with you and getting to know you. I hope we can keep in touch.

Very truly yours,

  
Richard E. Jordan

REJ:slf